

HEALTHCARE LEADERSHIP SUMMIT

Tuesday, May 23, 2017 8:00 am - 1:00 pm Andover Country Club, Andover, MA

Program Overview & Objectives

You are invited to attend the fourth annual Healthcare Leadership Summit presented by Lawrence General Hospital. The inaugural summit in May 2014 was successful with representatives from across New England. This year's theme, "Leading Teams to Improve Quality and Safety," will assist attendees in navigating our changing healthcare landscape.

Some Notes

Breakfast and lunch will be provided.

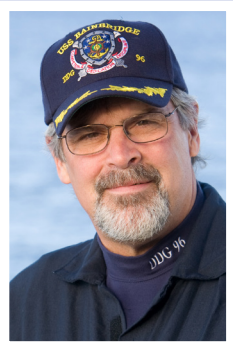
CME/CEU CREDITS 3.5 CME/CEU provided for this summit.

The Continuing Medical Education Committee of Lawrence General Hospital designates this educational activity for a maximum of 3.5 AMA PRA Category 1 Credits™. Physicians should claim only credit commensurate with the extent of their participation in the activity. The Lawrence General Hospital CME Program is accredited by the Massachusetts Medical Society to provide continuing medical education for physicians.

PROGRAM AGENDA

7:15 - 8:15 am	Registration
7:30 - 8:15 am	Breakfast Meet and Greet with Captain Phillips
8:15 - 8:30 am	Welcome and Opening Remarks Dan Hale, MD, FAAP, Director of Medical Education, Lawrence General Hospital Dianne Anderson, RN, MS, President & Chief Executive Officer, Lawrence General Hospital Pracha Eamranond, MD, MPH, SVP Medical Affairs & Population Health, Lawrence General Hospital Karen Moore, RN, MS, FACHE, SVP Operations/CNO, Lawrence General Hospital
8:30 - 9:15 am	Captain Richard Phillips <i>Steering Your Ship Through Rough Waters: Lessons on Leadership from Captain Richard Phillips</i>
9:15 - 9:45 am	Q & A with Captain Phillips
9:45 - 10:00 am	Break
10:00 - 10:45 am	Ann Scott Blouin, RN, PhD, FACHE Executive Vice President of Customer Relations, The Joint Commission <i>Psychological Safety: A Hallmark of Effective Teams</i>
10:45 - 11:30 am	Evan Benjamin, MD, MS, FACP Senior VP for Quality & Population Health and Chief Quality Officer at Baystate Health, and Professor of Medicine at Tufts University School of Medicine <i>Using High Reliability in Health Care</i>
11:30 - 11:45 am	Lunch
11:45 - 12:30 pm	Saul Weingart, MD Chief Medical Officer and Senior Vice President of Medical Affairs, Tufts Medical Center <i>Finding the Patient in Patient Safety</i>

Keynote Speaker



Captain Richard Phillips

Captain Richard Phillips is the author of *A Captain's Duty: Somali Pirates, Navy SEALs, and Dangerous Days at Sea*, which details his experience in 2009 when his cargo ship was hijacked by Somali pirates and he was held captive for five days. This riveting international drama, which played out live on television, was later transformed into an Academy-Award and Golden-Globe nominated film in 2013, *Captain Phillips*, starring Tom Hanks.

Drawing lessons from these events, Captain Phillips will discuss the vital importance of leadership and teamwork, combined with a belief in the power and potential of yourself and your team, in helping help organizations survive and thrive, even in times when hope and support seem to be in short supply. Captain Phillips is a graduate of the Massachusetts Maritime Academy, a member of the International Organization of Masters, Mates & Pilots Union, and a licensed American merchant mariner. He became Captain of the MV Maersk Alabama in 2009.



Evan Benjamin

Evan M. Benjamin, MD, MS, FACP, is Professor of Medicine at Tufts University School of Medicine, as well as Senior Vice President for Quality and Population Health and Chief Quality Officer at Baystate Health in Springfield, Massachusetts. Dr. Benjamin founded the Division of Healthcare Quality at Baystate in 2000 and helped to create the Center for Quality of Care Research in 2006. His work has helped to transform healthcare within the four-hospital Baystate Health system garnering a number of national awards and has been a model for other healthcare organizations. He is also fellowship director for the Healthcare Quality Fellowship and a co-founder of TechSpring, the Health Information Technology Innovation Center in Springfield, MA. He has published more than 50 articles in major journals.



Ann Scott Blouin

Ann Scott Blouin, RN, PhD, FACHE, is the Executive Vice President of Customer Relations at The Joint Commission. In this position, Dr. Blouin focuses on building external customer and stakeholder relationships, primarily in the hospital and health system market. She gathers customer ideas and feedback, assisting in guiding business development and customer retention strategies. From 2008 to 2012, Dr. Blouin held the position of Executive Vice President for the Division of Accreditation and Certification Operations at The Joint Commission. Dr. Blouin has published and presented extensively on topics focused on health care, patient care quality and safety as well as nursing, and served as an adjunct faculty member at several Chicago area schools of nursing and medicine.



Saul Weingart, MD, MPP, PhD

Saul Weingart, MD, MPP, PhD, is Chief Medical Officer and Senior Vice President of Medical Affairs at Tufts Medical Center and Professor of Medicine at Tufts University School of Medicine. Previously, he served as Vice President for Quality Improvement and Patient Safety at Dana-Farber Cancer Institute, and Associate Professor of Medicine at Harvard Medical School. Dr. Weingart holds a doctorate in public policy from Harvard and an MD degree from the University of Rochester. Dr. Weingart's research examines patient safety in primary and specialty care and the role of patient engagement. A general internist, Dr. Weingart is a member of the board of directors of the National Patient Safety Foundation and the recipient of the 2012 John M. Eisenberg individual achievement award in quality and patient safety.